

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
INCOMPLETE-REVIEWED

Nonsystems

Name/Address of Contractor:

Company Name: VIRE CONSULTING, INC.

Division Name:

Street Address: 730 QUINCY ST NW

City: WASHINGTON

State/Province: DC Zip Code: 200115936

Country: USA

CAGE Code:

DUNS Number: 828888672

PSC: D308 NAICS Code: 541511

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 12/01/2016 - 11/30/2017

Contract Number: TIRNO16C00005 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

Contracting Office: NATIONAL OFFICE - PROCUREMENT OITA **Contracting Officer:** BIANCA BETANCOURT **Phone Number:** 240-613-7468

Location of Work:

NCFB 5000 Ellin Road Lanham, MD 20706

Award Date: 03/01/2016 **Effective Date:** 03/01/2016

Completion Date: 11/30/2021 **Estimated/Actual Completion Date:** 11/30/2021

Total Dollar Value: \$9,647,250 **Current Contract Dollar Value:** \$4,584,137

Complexity: Medium **Termination Type:** None

Competition Type: Full and Open Competition after Exclusion of Sources **Contract Type:** Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Provide Infrastructure Custom Application Support for ACA projects utilizing the various Rational Tools.

Contract Effort Description:

Subject Matter Experts (SME) has supported the analysis, design, development, testing, deployment, implementation and troubleshooting of the IBM Rational Tools described in this SOW; this includes but is not limited to ClearCase, RequisitePro, ClearQuest, Rational Quality Manager (RQM), Rational Team Concert (RTC), Rational Reporting for Development Intelligence (RRDI) and Rational Publishing Engine (RPE), for the ACA projects based upon the customer's functional requirements.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Exceptional	Exceptional
Schedule:	Exceptional	Exceptional
Cost Control:	Exceptional	Exceptional
Management:	Exceptional	Exceptional
Small Business Subcontracting:	Exceptional	Exceptional
Regulatory Compliance:	Exceptional	Exceptional
Other Areas:		
(1) QUALITY ASSURANCE:		Exceptional
(2):		N/A
(3):		N/A

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Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: VIRE past performance rating is exceptional because they coordinate all project tasks, activities and events through a great project manager and very dedicated contract/account managers who include their company leadership team. The project manager's execution of the Quality Control Plan (QCP) was great, and the resources from the technical team are experts in their fields. They facilitate contract governance activities, develop and institute policies and guidance for ensuring program and project success. The management team at VIRE monitors performance of services and quality of delivery of products with me and the other IRS managers I work with.

SCHEDULE: VIRE understands the importance of maintaining control of the schedule we've established at the IRS, and ensuring that it fits in line with the higher level integrated master schedule we had to adhere to for the IRS and ACA programs. Their baseline estimates are accurate and reasonable, and are always met to ensure on-time delivery and submission of deliverables. VIRE applies in-depth requirements analysis of our customers' needs and leverages subject matter experts in both technical and program and project execution areas, and provide monitoring from an earned value management perspective for ensuring exceptional results. In addition, VIRE shows a complete understanding our customers' internal and external constraints as well as dependencies that will affect the completion of major milestones, tasks and activities.

COST CONTROL: Based on VIRE's financial organizational framework, their team has maintained effective cost control throughout the contract, and they have been able to effectively use IRS and IPP billing/invoicing systems. VIRE has always provided realistic budgeting forecasts, and were always accurate in their financial tracking and reporting. This team provides excellent FFP cost control while completing any and all individual project tasks and deliverables without fail. VIRE's control of cost has been exceptional on our contracts and we've never had any billing or cost control issues since day 1.

MANAGEMENT: VIRE continually leverages the best management practices, and have provided a top caliber project manager with extremely deep IRS knowledge and expertise. VIRE has standardized processes, procedures, and documentation which ensure all execution is excellent and seamless. VIRE has streamlined service delivery management via implementing daily infrastructure status reports, and they have designed project processes which ensure I'm able to be responsive and effective as their IRS manager. VIRE has established very effective lines of communication with our IRS stakeholders and other managers. Their communication plan keeps all relevant parties informed across all lines of communication such as IRS managers, external stakeholders, IT task leads, the COR, the CO and VIRE corporate managers. VIRE has a management structure that emphasizes centralized contact points to ensure we always know who to speak with about anything that comes up. The VIRE Federal Account Manager ensures project execution at a high level, and maintains effective and consistent communication with me and all of my IRS colleagues. The Account Manager also provides top caliber resources to meet new project objectives if needed, and oversees quality assurance and customer satisfaction in an excellent manner. VIRE's overall management and leadership team go all the way to the executive level within their company, and it is reassuring to know that I have direct access and consistent interaction with the highest level decision makers at VIRE.

SMALL BUSINESS SUBCONTRACTING: VIRE is a small business and an 8(a) business. They've always done well over 50% of the work on the project and contract overall. VIRE has employed outside subcontractor support for small but strategic portions of the project, and this supplement to their exceptional and predominantly VIRE/small business based team of resources has been very effective in meeting our goals at the IRS.

REGULATORY COMPLIANCE: VIRE is always in compliance with all IRS and federal government rules and regulations. They always complete all required security training and specialized IT training ahead of time, and have never had any compliance issues. VIRE has shown a very high level of knowledge of all Federal Acquisition Regulations (FAR) and Cost Accounting Standards (CAS). VIRE has a deep knowledge of the IRS Enterprise Lifecycle (ELC), and ensures our program remains in compliance at all times. VIRE continually works to ensure 100% compliance with their top level understanding of government regulations and contract provisions, meeting all deliverables and meeting or exceeding all contract objectives.

OTHER AREAS: VIRE understands and is familiar with industry best practices related to Quality Assurance and Quality Control for managing government projects. VIRE is great to work with as an ISO and CMMI certified company who knows about these industry best practices. VIRE has taken this knowledge and implemented very effective quality management and quality control standards within our project. This innovation has made oversight extremely easy for us, and we've always had all of the insight into project performance and progress every step of the way. VIRE's team always looks for continuous improvement opportunities and makes exceptional recommendations to improve their project and our IRS branch as a whole. VIRE is always looking for ways to bring better value to the IRS, and after working with them for many years they have proven to be very adaptable to our evolving program requirements and the significant changes in the IRS IT landscape. VIRE submits daily infrastructure reports, weekly project updates, and performs monthly project reviews to ensure we're always in touch and aware of what is happening immediately. This documentation is largely supplemental to that required by our contract with VIRE, and this willingness to go above and beyond is a huge reason why we continue working with VIRE. VIRE's QA approach has produced superb results and has ensured sustained exceptional performance ratings for all areas of this contract and project.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: BIANCA BETANCOURT

Title: Contracting Officer

Organization: IRS

Phone Number: 240-613-7468 Email Address: bianca.betancourt@irs.gov

Date: 04/27/2018

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Contractor Comments:

ADDITIONAL/OTHER: Contractor agrees with the ratings assigned.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: CRIS RODRIGUEZ

Title: President

Phone Number: 2024256690 Email Address: cris@vireconsulting.com

Date: 04/30/2018

Review by Reviewing Official:

Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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